

# **General Data Protection Regulation (GDPR) Compliance Statement**

Effective Date: May 25, 2018

## **Contact Information**

Arogo.Net

Attn: Privacy Officer

PO Box 371184

Las Vegas, Nevada 89137

support@arogo.net

## **The Kind of Personal Data That We Collect**

Arogo.Net collects personal data from it's customers in order to provide it's services. Some of the information we collect:

- Personal information provided when an account is created, which may include first and last name, email address, username and password.
- Personal information related to payments using a credit card, which may include address and phone numbers.
- Personal Information given to us by email, fax, or phone where we are permitted by law to collect this information.
- Location information when a user visits our website, including location information either provided by a computing device or associated with the IP address.
- Usage, viewing and technical data, including the device identifier or IP address, when a Visitor visits our Site or affiliated sites, or open emails we send; internet service provider; pages visited; country of origin; and files downloaded.
- Financial and billing information;

- Company information;
- Activities, interactions, preferences, transactional information, and other computer and connection information (such as IP address) relating to use of our websites and our services;
- Log files, information collected by cookies and similar technologies about the pages viewed, links clicked and other actions taken when accessing our websites;
- Security authorization and authentication information;
- Usage data; and
- Other personal data provided by the customer.

### **Purposes for the collection of personal data; Legal Basis**

Arogo.Net processes the personal data of EU data subjects for the purposes of:

- Completing registration for services provided.
- Processing billing transactions;
- Preventing fraud;
- Complying with requests from regulatory and law enforcement authorities;
- Providing information about our organization;
- Personalizing visitors' experience on our websites
- Communicating with corporate business partners about business matters;
- Conducting related tasks for legitimate business purposes;
- Administration of information and network security;

- Meeting legal or regulatory requirements and Arogo.Net's internal policies; and
- Other purposes disclosed at the time of collection.

The contract between Arogo.Net and its customers forms the basis for the processing of personal data. For all other visitors to the Arogo.Net website, the basis is consent. For all other data subjects, such processing has been determined to be in the legitimate interest of Arogo.Net and the respective data subject in order to promote a business relationship, as applicable.

### **Recipients of Personal Data**

Arogo.Net may share personal data we collect from EU customers with the following types of third parties and for the following purposes:

- Payment card processors. All credit card transactions are managed by an external service with its own secure site and privacy statement; and
- Third party service providers who may be contracted to provide services on our behalf.

### **Transfer of Personal Data to a Third Country**

Personal data collected by Arogo.Net may be stored or processed in the United States, or in any other country where Arogo.Net or its affiliates, subsidiaries, or third party service providers maintain facilities. EU customers who provide personal data to Arogo.Net consent to the processing and transfer of that data to the United States and around the world.

Arogo.Net may also execute agreements with third parties for the transfer of personal data outside of the EU.

### **Retention Period**

Personal data is retained by Arogo.Net no longer than necessary to execute its obligations under applicable contracts with its customers or business partners.

### **Access to, Modification and Deletion of Personal Information**

For questions about the collection personal data by Arogo.Net, or to exercise the right to correct, update, or delete such data or object, for legitimate purposes, to the processing of personal data, as provided under applicable law, please contact Arogo.Net:

Arogo.Net

Attn: Privacy Officer

PO Box 371184

Las Vegas, NV 89137

[support@arogo.net](mailto:support@arogo.net)

Please help us to keep your data accurate by informing us of any personal information change promptly.

There may be cases where restrictions on the amount of information that can be disclosed to data subjects under applicable law (for example, if that would necessarily involve disclosing information about another person). Arogo.Net is permitted to withhold some types of personal data in certain circumstances, subject to applicable local law requirements. If there is a dispute, please contact the Arogo.Net privacy officer at the above address. In addition, data subjects have the right to lodge a complaint with a supervisory authority.

### **Right to Withdraw Consent**

Data subjects whose processing is based upon consent may withdraw that consent at any time; however, Arogo.Net will not be able to provide or continue to provide services or marketing communications to the data subject.

### **Changes to This Statement**

We may update this Compliance Statement to reflect changes to our information practices. If we make any changes to this Compliance Statement, we will notify data subjects by means of a notice on the Arogo.Net website as well as the applicable date. We encourage Website Visitors, Business Contacts, customers, and others to periodically review this page for the latest information on our privacy practices.